

An Email Security Case Study

Leading Disability Charity

The Challenge

The charity was under attack. They had three staff members targeted with sophisticated phishing emails in the same week.

The attacks had caused havoc, IT had been forced to shut down critical systems to quarantine the attacks interrupting everyone's schedule. All staff members were becoming too nervous to open legitimate attachments or click important links, wasting hours calling back and forth asking *did you really send that?* It couldn't continue.

The Solution

After reviewing the charity's requirements Softwerx suggested Mimecast.

The system combines best in class email security to prevent malicious emails from getting through in the first place with an email backup service to ensure business continuity should something go wrong.

Softwerx have been great, implementing Mimecast quickly and effectively.

The Outcome

The charity is not alone, email-based attacks are on the rise with 88% of global IT managers seeing email spoofing of business partners or vendors in the last year.

Now they have a security solution in place, the charity's staff are confident in opening their emails and the IT team and the board are confident the organisation is secure.