

# A Security Awareness Training Case Study

Leading UK Medical Charity

## The Challenge

Security awareness training is a vital component of data security for any business or non-profit in the post-GDPR world. Data needs to be secured, and the majority of attacks, whether they are ransomware based, data theft, malware or impersonation attacks, start with an email.

The charity had to run an inhouse training program but it was too expensive and had proven relatively ineffective. With tight margins and compliance concerns they needed a cost effective and measurable solution.

## The Solution

Softwerx recommended KnowBe4, a comprehensive, new-school approach to security training that combines baseline testing using mock attacks, engaging online training and continuous assessment.

The training is based around building user knowledge and confidence, and providing measurable results to prove compliance.

*The training was fantastic, we all learned a lot, and Softwerx were really helpful in the delivery.*

## The Outcome

The charity have been able to significantly reduce the budget allocation for security awareness training by reallocating inhouse resources, and build an effective solution that shows a marked improvement.

The risks of a breach have been significantly reduced and staff are more confident when downloading attachments or clicking links from legitimate email.