A blurred background image of a person in a striped shirt writing on a green chalkboard in a classroom or lecture hall.

A Business Continuity Case Study

Globally Renowned UK University

The Challenge

Having moved their global CRM platform to the cloud the university needed to know it was secure. They wanted to have a complete backup in case of a worst case scenario so they could recover.

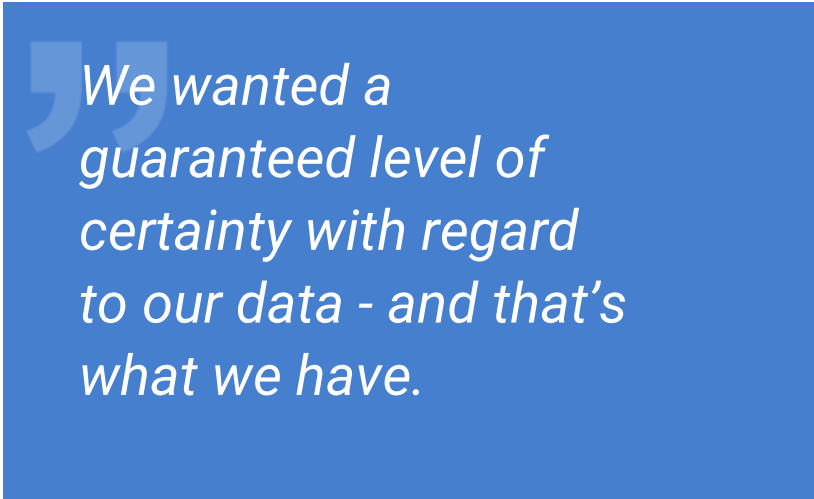
A shocking number of cloud based software options do not offer a backup service, and many who do only offer restricted or snapshot type backups, often housed in the same building, or even on the same server as the main system.

This means your older data may not be present, your data is at risk of disaster or ransomware style attack and recovery may be complex and time consuming.

The Solution

Softwerx introduced the college to a managed solution with Databarracks, a no-compromise data backup service, for business continuity and total peace of mind.

Together we built a tolerant, secure configuration that enabled swift recovery in case of any issues.

A blue rectangular box containing a white quote with a large opening quotation mark on the left side.

We wanted a guaranteed level of certainty with regard to our data - and that's what we have.

The Outcome

Softwerx have been looking after the university's CRM and the data within it for nearly a decade now.

The system has stood up to multiple challenges over the years, always there to keep the university up and running with minimal disruption, whatever happens.