

A Security Awareness Training Case Study

South-East College with 10,000 Students & 800 Staff

The Challenge

Although the college were confident in the strength of their cyber posture, including email filtering, they were still seeing staff inadvertently click on malicious attachments.

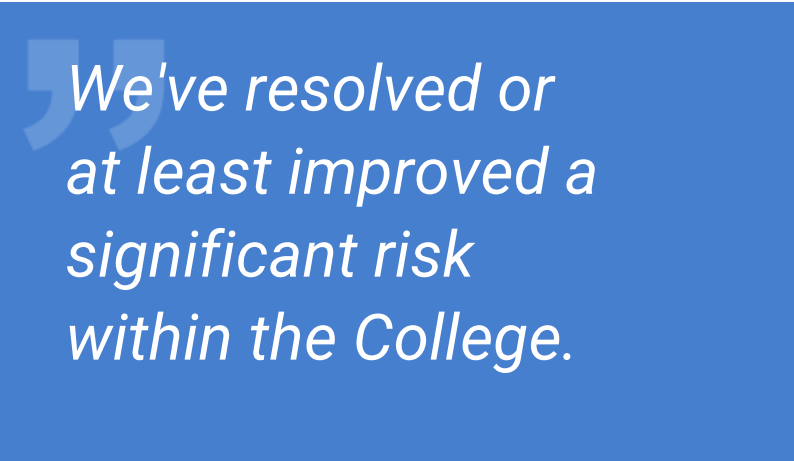
The risk that an attacker could access their student's data, hijack a trusted account or lock out their files with ransomware was unacceptable.

However, email is a vital part of the college's operations and the solutions needed to be quick to deploy and, cause minimum disruption to both the staff and the students.

The Solution

The college approached Softwerx who recommended a managed implementation of KnowBe4, the undisputed market leaders in security awareness training.

The programme provided staff and managers with an understanding of the threats to cyber and information security they face, recognise threats and respond to them appropriately.

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We've resolved or at least improved a significant risk within the College.

The Outcome

The programme has allowed the college's IT admin to manage their entire security awareness programme.

Executive reports are sent to the chair on a weekly basis and it's self-evident that things are improving.