

A background image showing two hands shaking over a desk with a laptop and papers, symbolizing a partnership or agreement.

An Infrastructure Management Case Study

Leading UK Law Firm

The Challenge

The firm needed secure, efficient IT infrastructure and support.

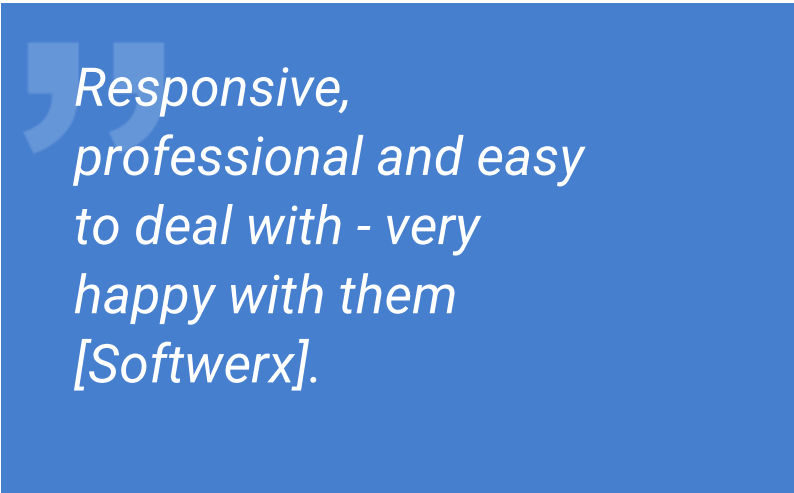
Managing an inhouse team takes significant funds and knowledge, it is also a less flexible and less scalable solution. The firm decided that they didn't want to fund and manage an inhouse IT team, for these reasons and because of a knowledge gap – IT is not their core business.

The Solution

SoftwareX took the time to understand what the firm needed from their IT support and built a flexible agreement around them.

SoftwareX have now supported the firm's IT environment for many years.

The expert qualified team work remotely from the network operations centre to provide the firm with the IT support they need.

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*Responsive,
professional and easy
to deal with - very
happy with them
[SoftwareX].*

The Outcome

The firm are delighted with the level of professionalism that SoftwareX have provided, they now have a trusted partner and a virtual IT department.

This means that they can get on with their core business without worrying about their IT.