

A Security Awareness Training Case Study

Award Winning Specialist Law Firm

The Challenge

The firm had an inhouse training program, but it was expensive to run and difficult to determine the effectiveness of the results. This was a major concern as easy to access records of a Law firm's security posture are vital to demonstrate regulatory compliance.

They had considered outsourcing the training entirely but were concerned that they would face the same issues determining effectiveness.

The Solution

Softwerx introduced the firm to the managed implementation of KnowBe4. This gave them the inhouse control combined with the external support they needed.

The programme offered a comprehensive, dynamic and ongoing employee awareness and educational programme to combat inadvertent employee behaviour that could compromise the business.

One of the more surprising aspects that we didn't expect was the positive effect on employee morale.

The Outcome

The firm were impressed with the market leading KnowBe4 platform from the initial webinar. The program focuses on understanding and encouragement rather than negative re-enforcement.

The training has been highly successful, transforming employee awareness resulting in a significant drop in the 'phishability' of staff and having a positive impact on morale.